

Responses to 2008 Faculty Survey

Number of Respondents, by area of teaching/research

	Freq.	Percent	Cum.
Other	2	2.60	2.60
Fine Arts	7	9.09	11.69
Humanities	30	38.96	50.65
Soc Science	11	14.29	64.94
Sciences	16	20.78	85.71
App Disciplines	11	14.29	100.00
Total	77	100.00	

How long have you been a W&L faculty member?

	Freq.	Percent	Cum.
< 1 year	6	7.79	7.79
1 - 4 years	18	23.38	31.17
5 - 9 years	17	22.08	53.25
10 - 14 years	12	15.58	68.83
15 + years	24	31.17	100.00
Total	77	100.00	

How often have you physically visited a W&L library during 07/08 academic year?

	Freq.	Percent	Cum.
Never	3	3.90	3.90
Once a month	34	44.16	48.05
Once a week	20	25.97	74.03
> once a week	20	25.97	100.00
Total	77	100.00	

How often have you used Annie or library electronic services?

	Freq.	Percent	Cum.
Never	1	1.30	1.30
Once a month	10	12.99	14.29
Once a week	15	19.48	33.77
> once a week	51	66.23	100.00
Total	77	100.00	

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Which is your primary library?

	Freq.	Percent	Cum.
Leyburn	60	78.95	78.95
Telford	11	14.47	93.42
Both	5	6.58	100.00
Total	76	100.00	

How easily do you find the info or items you need?

	Freq.	Percent	Cum.
Sometimes	6	7.89	7.89
Nearly always	58	76.32	84.21
Always	12	15.79	100.00
Total	76	100.00	

Do you prefer journals in print or electronic form?

	Freq.	Percent	Cum.
Print	8	10.53	10.53
Electronic	58	76.32	86.84
No preference	10	13.16	100.00
Total	76	100.00	

Do you prefer reference books in print or electronic form?

	Freq.	Percent	Cum.
Print	21	27.63	27.63
Electronic	48	63.16	90.79
No preference	7	9.21	100.00
Total	76	100.00	

What are the most effective ways you learn about library resources & services?

Library Website	52
Subject Librarians	44
Faculty Colleagues	34
Reference Desk	23
Circulation Staff	17
Library Letters (newsletter)	8
Fliers and brochures	3

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Satisfaction with Library Collections

	Freq.	Percent	Cum.
Books			
Dissatisfied	2	2.70	2.70
Neutral	11	14.86	17.57
Satisfied	20	27.03	44.59
Very Satisfied	41	55.41	100.00
Total	74	100.00	

Government Documents

	Freq.	Percent	Cum.
Neutral	6	30.00	30.00
Satisfied	8	40.00	70.00
Very Satisfied	6	30.00	100.00
Total	20	100.00	

Conference Proceedings

	Freq.	Percent	Cum.
Dissatisfied	1	3.45	3.45
Neutral	15	51.72	55.17
Satisfied	8	27.59	82.76
Very Satisfied	5	17.24	100.00
Total	29	100.00	

Music

	Freq.	Percent	Cum.
Dissatisfied	2	8.00	8.00
Neutral	6	24.00	32.00
Satisfied	10	40.00	72.00
Very Satisfied	7	28.00	100.00
Total	25	100.00	

Newspapers

	Freq.	Percent	Cum.
Very Dissatisfied	1	3.70	3.70
Neutral	6	22.22	25.93
Satisfied	7	25.93	51.85
Very Satisfied	13	48.15	100.00
Total	27	100.00	

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Foreign Language materials	Freq.	Percent	Cum.
Very Dissatisfied	4	16.67	16.67
Dissatisfied	7	29.17	45.83
Neutral	3	12.50	58.33
Satisfied	4	16.67	75.00
Very Satisfied	6	25.00	100.00
Total	24	100.00	

Print Indexes	Freq.	Percent	Cum.
Neutral	13	41.94	41.94
Satisfied	8	25.81	67.74
Very Satisfied	10	32.26	100.00
Total	31	100.00	

Print Journals	Freq.	Percent	Cum.
Very Dissatisfied	1	1.54	1.54
Dissatisfied	4	6.15	7.69
Neutral	15	23.08	30.77
Satisfied	21	32.31	63.08
Very Satisfied	24	36.92	100.00
Total	65	100.00	

Reference Books	Freq.	Percent	Cum.
Dissatisfied	3	4.92	4.92
Neutral	7	11.48	16.39
Satisfied	24	39.34	55.74
Very Satisfied	27	44.26	100.00
Total	61	100.00	

Special Collections	Freq.	Percent	Cum.
Neutral	2	15.38	15.38
Satisfied	3	23.08	38.46
Very Satisfied	8	61.54	100.00
Total	13	100.00	

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Audiobooks	Freq.	Percent	Cum.
Dissatisfied	2	8.00	8.00
Neutral	5	20.00	28.00
Satisfied	9	36.00	64.00
Very Satisfied	9	36.00	100.00
Total	25	100.00	

Videos	Freq.	Percent	Cum.
Dissatisfied	4	6.45	6.45
Neutral	5	8.06	14.52
Satisfied	25	40.32	54.84
Very Satisfied	28	45.16	100.00
Total	62	100.00	

Electronic Index	Freq.	Percent	Cum.
Neutral	7	10.94	10.94
Satisfied	27	42.19	53.13
Very Satisfied	30	46.88	100.00
Total	64	100.00	

Electronic Journals	Freq.	Percent	Cum.
Very Dissatisfied	2	2.82	2.82
Dissatisfied	4	5.63	8.45
Neutral	6	8.45	16.90
Satisfied	26	36.62	53.52
Very Satisfied	33	46.48	100.00
Total	71	100.00	

Satisfaction with Facilities: Leyburn

Wireless	Freq.	Percent	Cum.
Very Dissatisfied	1	2.78	2.78
Dissatisfied	2	5.56	8.33
Neutral	4	11.11	19.44
Satisfied	8	22.22	41.67
Very Satisfied	21	58.33	100.00
Total	36	100.00	

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Condition	Freq.	Percent	Cum.
Dissatisfied	1	1.43	1.43
Neutral	14	20.00	21.43
Satisfied	16	22.86	44.29
Very Satisfied	39	55.71	100.00
Total	70	100.00	

Computers	Freq.	Percent	Cum.
Very Dissatisfied	1	2.33	2.33
Dissatisfied	6	13.95	16.28
Neutral	11	25.58	41.86
Satisfied	12	27.91	69.77
Very Satisfied	13	30.23	100.00
Total	43	100.00	

Space	Freq.	Percent	Cum.
Very Dissatisfied	5	15.63	15.63
Dissatisfied	6	18.75	34.38
Neutral	7	21.88	56.25
Satisfied	9	28.13	84.38
Very Satisfied	5	15.63	100.00
Total	32	100.00	

Seating	Freq.	Percent	Cum.
Very Dissatisfied	4	11.11	11.11
Dissatisfied	7	19.44	30.56
Neutral	11	30.56	61.11
Satisfied	7	19.44	80.56
Very Satisfied	7	19.44	100.00
Total	36	100.00	

Scanners	Freq.	Percent	Cum.
Dissatisfied	1	9.09	9.09
Neutral	3	27.27	36.36
Satisfied	2	18.18	54.55
Very Satisfied	5	45.45	100.00
Total	11	100.00	

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Nook	Freq.	Percent	Cum.
Very Dissatisfied	1	7.14	7.14
Dissatisfied	1	7.14	14.29
Neutral	2	14.29	28.57
Satisfied	5	35.71	64.29
Very Satisfied	5	35.71	100.00
Total	14	100.00	

Copiers	Freq.	Percent	Cum.
Very Dissatisfied	3	9.38	9.38
Dissatisfied	8	25.00	34.38
Neutral	9	28.13	62.50
Satisfied	8	25.00	87.50
Very Satisfied	4	12.50	100.00
Total	32	100.00	

Satisfaction with Facilities: Telford

Wireless	Freq.	Percent	Cum.
Dissatisfied	1	25.00	25.00
Satisfied	2	50.00	75.00
Very Satisfied	1	25.00	100.00
Total	4	100.00	

Condition	Freq.	Percent	Cum.
Very Dissatisfied	1	3.03	3.03
Neutral	2	6.06	9.09
Satisfied	13	39.39	48.48
Very Satisfied	17	51.52	100.00
Total	33	100.00	

Computers	Freq.	Percent	Cum.
Dissatisfied	1	10.00	10.00
Neutral	3	30.00	40.00
Satisfied	3	30.00	70.00
Very Satisfied	3	30.00	100.00
Total	10	100.00	

Responses to 2008 Faculty Survey

Space	Freq.	Percent	Cum.
Neutral	1	12.50	12.50
Satisfied	4	50.00	62.50
Very Satisfied	3	37.50	100.00
Total	8	100.00	

Seating	Freq.	Percent	Cum.
Dissatisfied	1	9.09	9.09
Neutral	1	9.09	18.18
Satisfied	2	18.18	36.36
Very Satisfied	7	63.64	100.00
Total	11	100.00	

Copiers	Freq.	Percent	Cum.
Neutral	1	10.00	10.00
Satisfied	5	50.00	60.00
Very Satisfied	4	40.00	100.00
Total	10	100.00	

Satisfaction with Annie Features

Find	Freq.	Percent	Cum.
Dissatisfied	1	1.37	1.37
Neutral	6	8.22	9.59
Satisfied	26	35.62	45.21
Very Satisfied	40	54.79	100.00
Total	73	100.00	

View	Freq.	Percent	Cum.
Dissatisfied	2	3.08	3.08
Neutral	5	7.69	10.77
Satisfied	19	29.23	40.00
Very Satisfied	39	60.00	100.00
Total	65	100.00	

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Reserve	Freq.	Percent	Cum.
Dissatisfied	2	4.08	4.08
Neutral	9	18.37	22.45
Satisfied	16	32.65	55.10
Very Satisfied	22	44.90	100.00
Total	49	100.00	

Renew	Freq.	Percent	Cum.
Dissatisfied	1	1.43	1.43
Neutral	3	4.29	5.71
Satisfied	16	22.86	28.57
Very Satisfied	50	71.43	100.00
Total	70	100.00	

Recall	Freq.	Percent	Cum.
Neutral	8	12.90	12.90
Satisfied	15	24.19	37.10
Very Satisfied	39	62.90	100.00
Total	62	100.00	

Satisfaction with Library Website

Learn	Freq.	Percent	Cum.
Dissatisfied	7	9.59	9.59
Neutral	21	28.77	38.36
Satisfied	21	28.77	67.12
Very Satisfied	24	32.88	100.00
Total	73	100.00	

Find	Freq.	Percent	Cum.
Dissatisfied	4	5.48	5.48
Neutral	10	13.70	19.18
Satisfied	32	43.84	63.01
Very Satisfied	27	36.99	100.00
Total	73	100.00	

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Off-campus	Freq.	Percent	Cum.
Dissatisfied	2	3.45	3.45
Neutral	11	18.97	22.41
Satisfied	18	31.03	53.45
Very Satisfied	27	46.55	100.00
Total	58	100.00	

WebBridge	Freq.	Percent	Cum.
Dissatisfied	6	12.00	12.00
Neutral	7	14.00	26.00
Satisfied	20	40.00	66.00
Very Satisfied	17	34.00	100.00
Total	50	100.00	

Satisfaction with Library Services

Circ Desk	Freq.	Percent	Cum.
Dissatisfied	1	1.41	1.41
Neutral	2	2.82	4.23
Satisfied	19	26.76	30.99
Very Satisfied	49	69.01	100.00
Total	71	100.00	

ILL	Freq.	Percent	Cum.
Satisfied	8	11.59	11.59
Very Satisfied	61	88.41	100.00
Total	69	100.00	

Reserve	Freq.	Percent	Cum.
Neutral	4	8.70	8.70
Satisfied	9	19.57	28.26
Very Satisfied	33	71.74	100.00
Total	46	100.00	

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Reference	Freq.	Percent	Cum.
Very Dissatisfied	1	1.79	1.79
Neutral	4	7.14	8.93
Satisfied	15	26.79	35.71
Very Satisfied	36	64.29	100.00
Total	56	100.00	

Request	Freq.	Percent	Cum.
Very Dissatisfied	1	1.45	1.45
Neutral	5	7.25	8.70
Satisfied	8	11.59	20.29
Very Satisfied	55	79.71	100.00
Total	69	100.00	

Reshelve	Freq.	Percent	Cum.
Dissatisfied	1	1.59	1.59
Neutral	8	12.70	14.29
Satisfied	15	23.81	38.10
Very Satisfied	39	61.90	100.00
Total	63	100.00	

Satisfaction with Customer Service

Competence	Freq.	Percent	Cum.
Dissatisfied	1	1.43	1.43
Neutral	2	2.86	4.29
Satisfied	10	14.29	18.57
Very Satisfied	57	81.43	100.00
Total	70	100.00	

Courtesy	Freq.	Percent	Cum.
Dissatisfied	1	1.39	1.39
Neutral	1	1.39	2.78
Satisfied	6	8.33	11.11
Very Satisfied	64	88.89	100.00
Total	72	100.00	

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Quality	Freq.	Percent	Cum.
Dissatisfied	1	1.41	1.41
Satisfied	7	9.86	11.27
Very Satisfied	63	88.73	100.00
Total	71	100.00	

How satisfied with students' ability to select & evaluate sources

Ability	Freq.	Percent	Cum.
Very Dissatisfied	5	7.14	7.14
Dissatisfied	19	27.14	34.29
Neutral	23	32.86	67.14
Satisfied	19	27.14	94.29
Very Satisfied	4	5.71	100.00
Total	70	100.00	

Who should teach students to locate and evaluate sources?

Faculty	70
Librarians	68
Students themselves	39
Other Students	25
Other	3

Where should students learn how to locate & evaluate sources?

In the Library	66
In class	65
On their own	37
Other	3

Librarian spoken in your class?

Librarian	Freq.	Percent	Cum.
Yes	43	56.58	56.58
No	33	43.42	100.00
Total	76	100.00	

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Did student work improve after librarian spoke in class?

	Freq.	Percent	Cum.
Improvement			
No Improvement	0	0	0
2	8	18.60	18.60
3	11	25.58	44.19
4	19	44.19	88.37
Greatly Improved	5	11.63	100.00
Total	43	100.00	

Overall Satisfaction with the libraries

	Freq.	Percent	Cum.
Leyburn			
Don't Use this Library	3	3.95	3.95
Dissatisfied	1	1.32	5.26
Neutral	2	2.63	7.89
Satisfied	29	38.16	46.05
Very Satisfied	41	53.95	100.00
Total	76	100.00	

	Freq.	Percent	Cum.
Telford			
Don't Use this Library	42	55.26	55.26
Very Dissatisfied	1	1.32	56.58
Dissatisfied	1	1.32	57.89
Neutral	2	2.63	60.53
Satisfied	10	13.16	73.68
Very Satisfied	20	26.32	100.00
Total	76	100.00	

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How should Library allocate its resources?

Electronic Journals	60
Electronic Reference & databases	51
Interlibrary Loan	46
Books	45
Videos	22
Classes and workshops for students	21
Electronic Texts	19
Physical Comfort	16
Reference Assistance	14
Assistance in digitizing classroom materials	9
Assistance in using library resources	9
Print Journals	9
Private faculty research space	9
Classes and workshops for faculty	8
Foreign language materials	7
Computer workstations	4
Rare Books and manuscripts	2
Other	0